

Privacy Policy



Privacy Policy for Stroud Valleys Project

Stroud Valleys Project supports local communities to tackle environmental issues with a genuinely grass roots, hands on approach which is wholly inclusive. We are uniquely placed to help improve the well being of people in Gloucestershire by helping them make the places in which they live healthier, more attractive to wildlife, more productive and more beautiful and relaxing to enjoy. We help enrich lives and transform places for both today's and future generations.

We are committed to making sure that our communications with you are secure, thoughtful and welcome. We promise to respect the data you share with us and keep it safe.

All personal data is held and processed in accordance with the Data Protection Act 2018 and the General Data Protection Regulations, as amended.

This Privacy Policy is in addition to Stroud Valleys Project's Data Protection Policy. This policy describes how Stroud Valleys Project collects, manages and uses your information.

Who we are and what we do

Our charity was set up by the community in 1988 because local people wanted an organisation that could support them in their effort to do something positive and proactive for the environment. In order to do this we have 'Friends' of Stroud Valleys Project (people who subscribe and donate to our charity), we have contacts who receive emails about our work and we have volunteers who help us in our work, and whom we help whenever we can.

Friends, Contacts, Volunteers

We send newsletters to Friends and regular emails about our work.

We publicise our events to Friends, contacts and volunteers.

What information we collect

We collect name, address, telephone number, email address. We may collect relationship information that helps us identify you such as x is the partner of y, or y is the child of x.

Subscription or donation history

Gift Aid status, where applicable as required by HMRC

Records of communication and communication preferences

We may collect information to say that you have attended an event.

Notes of meetings we have had with you and our staff if you are a volunteering and or helping us with our work

For volunteers we collect information contact details of who to call in case in of an emergency, information about any medical condition you might have, Doctors surgery information, records of volunteering, records of any unspent convictions. From time to time a particular funding provider will require additional information to that listed above but we will inform you of this at the time and obtain your consent.

How we collect information

We collect basic information to enable you to become a Friend of our charity through our Friends joining form.

We collect email addresses through our email form which is kept on the counter in our eco shop

We collect donation/subscription information as and when you donate and through Virgin Money Giving

We collect Gift Aid information through our Friends joining form

Information to third parties

We will not share your information with any third party unless we have specifically asked for your permission.

Your rights

You may opt out of receiving our communications, change the way we communicate with you or change the type of communications you receive at any time.

You can request a copy of all the information we hold about you.

You can request to be removed from our database; however, we will need to keep a brief record of your current name, address, and email address in order to know who you are and what your preferences are.

To request any of the above please write to us at:- info@stroudvalleysproject.org

Or Stroud Valleys Project, 8, Threadneedle Street, Stroud, Glos. GL5 1AF

Changes to data protection

We may amend this Privacy Policy from time to time. Any significant changes to this Policy or to

the way we treat your data will be communicated via our website or by contacting you directly using your contact preferences.

If you are concerned about how your information is used, please contact us on info@stroudvalleysproject.org or call 01453 753358. Similarly, if your personal details change, please help us to keep your information up to date by notifying us by email.
info@stroudvalleysproject.org

Date last changed

31st May 2018.